

Caring Sustainably: Our ESG Commitment

At the Caregiving Welfare Association (CWA), our mission is deeply rooted in creating positive, sustainable, and lasting impacts on the seniors and their caregivers we serve. We are committed to upholding high standards of Environmental, Social, and Governance (ESG) practices across our operations to foster a more inclusive, compassionate, and resilient society.

Environmental Responsibility

We recognise the importance of environmental stewardship and are committed to integrating sustainable practices into our caregiving and operational activities. Our key initiatives include:

- Reducing our carbon footprint by minimising energy use and adopting eco-friendly practices in our centre.
- Implementing waste reduction strategies and promoting recycling in both administrative and caregiving environments.
- Educating staff and the community on sustainable practices to create environmentally conscious caregiving systems.

Social Impact

CWA is dedicated to promoting social well-being and improving the quality of life for the seniors, and caregivers of seniors. Our social initiatives include:

- Delivering comprehensive care and support programmes that address the physical, emotional, and mental health needs of the seniors.
- Promoting inclusivity and equal access to care, regardless of socio-economic background.
- Building strong community partnerships and volunteer networks to enhance social connection and combat isolation among seniors.

Governance Excellence

We are committed to maintaining high ethical standards, transparency, and accountability in our operations. Our governance framework includes:

- Regular audits and assessments to ensure compliance with all regulations and ethical caregiving practices.
- Encouraging diversity and inclusion in leadership, staff, and volunteer representation.
- Engaging with stakeholders—including caregivers, families, and the community—to ensure that our services meet the evolving needs of the seniors.

Through our ESG commitments, CWA continues to lead with integrity, compassion, and responsibility, ensuring that our mission of caregiving contributes to a sustainable future for all.